MINUTES OF THE CITY COUNCIL BUDGET WORKSHOP

3:00 P.M. Wednesday, March 11, 2009

City Council Chambers, Legislative Building, 745 Fourth Street, Sparks, Nevada

1. *Call to Order

The regular meeting of the Sparks City Council was called to order by Mayor Geno Martini at 3:00 p.m.

2. *Roll Call

Mayor Geno Martini, City Clerk Linda Patterson, Council Members Julia Ratti, Phillip Salerno, Ron Smith, Mike Carrigan, Ron Schmitt, City Manager Shaun Carey, Acting City Attorney Wendy Chavez, PRESENT.

Pledge of Allegiance

The Pledge of Allegiance was led by Council Member Schmitt.

*Comments from the Public

None.

3. Departmental Presentations for Fiscal Year 2009-2010 Budget

3.0 City Manager-Clerk's Office

City Manager Shaun Carey reviewed the budgets for the Manager's Office as follows:

City Manager

• **Mission Statement** - To enhance the quality of life in Sparks, achieve citizen satisfaction with City Government, and accomplish the goals of the City Council by successfully managing and leading a growing organization. To perform all duties required by law and in support of the Mayor, City Council, City Manager and City Departments.

• Key Service Areas

- Mayor / Council Support
- City Administration
- Information Management
- City Clerk

• Mayor / Council Support

- Implement City Council Policy
- Provide staff support for Mayor and City Council proclamations, correspondence and City Council agenda review.
- City Administration
- Manage City Services.
- Provide leadership & direction to ensure financial responsibility.
- Provide representation to regional & inter-local agencies.
- Evaluate department efficiencies and city service effectiveness.
- Oversee and direct Redevelopment actives.

City Administration

- Serve as director of Emergency Management during declared emergencies.
- Information Management

- Provide internal communication to all City employees detailing the polices, programs, and projects of the City.
- Manage and direct the development and production of public information materials and programs to external target audiences using print, the internet, public access television, and regional news media.

City Clerk

- Perform all duties pursuant to City of Sparks Charter and the Nevada Revised Statutes.
- Provide all public notifications, agendas for City Council meetings, joint meetings and Redevelopment Agencies meetings.
- Provide comprehensive legislative tracking for of all Council actions.
- Transcribe minutes for City Council, joint, and Redevelopment Agency meetings.
- Conduct regular and special municipal elections.
- Codify City ordinances.
- Provide information to the public.
- Perform records management & administer contracts.
- Process community service applications for boards & commissions.
- Perform as passport Application Acceptance Office.
- Administer mail room functions.

• Key Service Measurements

- City-wide implementation of Council directives.
- 95% of agenda materials available to Council prior to Council meetings.
- 100% Tracking of all legislative bill affecting the City of Sparks.
- Increased communication via bi-weekly City Manager Briefings.
- Effective communication with City Council.
- Enhance internal communications via intranet website to provide internal announcements.
- Strengthen internal communication & employee morale.
- Consistent, timely response to all electronic and print media inquires, providing accurate information and full access to appropriate City staff.
- Monthly production of the public information program "Spotlight on Sparks."
- Periodic release of significant feature and news stories, photographs, and other product to the media.
- Conduct Survey of City Staff annually to determine the effectiveness of existing internal information, programs, and publications.
- Conduct error-free elections
- Provide accurate & up-to-date information to City Council, City departments and the general public.

Financials

	FY	08 Audited		FY09 Estimate	FY10 Budget
Key Service Area/Program Revenues					
City Administration		16,249		347	347
Mayor and Council Support		9,555		-	-
Public Information		3,185		-	-
Passport		71,883		40,000	45,000
Memorabilia Sales		3,188		4	4
Total	\$	104,061	\$	40,350	\$ 45,350
Key Service Area/Program Expenses					
Mayor and Council Support	\$	87,198	\$	74,970	\$ 67,970
City Administration	\$	374,275	\$	332,092	\$ 299,852
Public Information	\$	151,882	\$	136,110	\$ 122,740
Clerk Services		336,159		325,795	303,729
Passport		42,256		46,937	44,352
Memorabilia Sales		1,243		1,203	1,116
CM/Council Support		49,688		43,667	39,499
Total	\$	429,347	\$	417,602	\$ 388,696
Fiscal Year 2010 cutbacks to be made if no	employee cond	essions are rea	che	d.	(23,746
Total Expenses	\$	1,042,702	\$	960,773	\$ 855,512
Net Cost of Providing Services	\$	938,641	\$	920,423	\$ 810,162

Effects of Budget Cuts

- Eliminated Citizen Academy and Youth Academy.
- Reduced production hours for programming on Sparks Centennial Television.
- Reduced public information programs for media and print relations.
- Transferred liaison for Sparks Citizens Advisory Committee and Sparks Advisory Committee for the Disabled.
- Eliminated liaison to other government agencies for customer service and various other inquiries.
- Eliminated e-Better Place electronic customer service function.
- Reduced ability to work on strategic planning and retreats.
- Quarterly updates to the municipal code book the goal now is to send out updates every six months.
- Update the leather bound minute books. Should be done quarterly is overdue to be updated.
- Reduced response time for resolving Mayor and City Council issues and inquiries.
- Training with departments to upgrade our agenda process has been placed on hold.
- Greatly reduced dispute resolution for customer service inquiries and complaints.
- Minutes of meetings we are now taking the 30 day time frame to get minutes approved. Prior to the layoffs, we were able to get the minutes completed for approval every other meeting (two week time frame).
- Scanning and filing of ordinances, resolutions, and agreements delayed with David on military leave, only the agenda packets are being scanned. Everything else is on hold. We can pull the hard copy and scan individual documents, when necessary.
- Archiving and Retention Schedule work with other departments delayed.

• Research projects take twice as long to complete.

Councilmember Schmitt noted that we will be going backwards by not being able to maintain the scanning of documents and he asked what it is costing us in future dollars.

3.1 Administrative Services

Assistant City Manager Steve Driscoll discussed the Administrative Services Department as follows, outlining the activities and concerns of the department, the mission statement, key service areas, key administrative measurements, financials, and the effect of budget cuts on the department.

- **Mission Statement** To support city operations by promoting a common direction through partnering, training, innovation and optimal use of available resources.
- The Administrative Service Department is made up of 4 areas:
 - Administrative Services Director
 - Governmental Affairs
 - Human Resources/Benefits
 - Information Technology

• Key Service Areas

- Administrative Services Director
 - Administration: Provide polices and procedures, budgeting and planning to the City of Sparks so they can provide efficient, cost-effective services to the city's internal & external resources to the City's benefits.
 - Labor Management: Provide agreements, including contracts and resolutions, to the city's bargaining units and non-represented groups, and resolve labor grievances. Bring contacts to Council and working with repercussions of those contracts, i.e. grievances, processes or procedures related to the labor function.
 - Risk Management: Provide affordable comprehensive programs including; insurance, risk analysis, provider contracts, and safety to the City of Sparks employees. Oversees the high level parts of risk management with detail work being done by the Human Resources Department.
 - Emergency Management: Provide planning and training to the City of Sparks so they can create, adopt and maintain an emergency plan through administrative support, directive and training consistent with the Incident Command System process.

Governmental Affairs

- Legislative: Manage processes and programs ensuring prompt and effective communications and relationships with legislative partners at the local, regional, state and federal levels.
- Human Resources/Benefits
 - Administration: Maintain required records and documents to assist internal & external customers, including and coordinating with the Civil Service Commission.
 - Employee Service: Provide services to management and all employees so they can administer consistent and fair operations of city employee programs.

- Recruitment: Provide recruitment and selection service of the City of Sparks, to maintain and effective highly skilled workforce. Recruitment is still going on within the City even though there has been a hiring freeze more than a year. The main recruiting being done right now is in public safety realms but there are jobs through the City Manager and through the policy of the Council that must be replaced upon vacancy.
- Labor: Provide consulting services to management and employees on the interpretation and management of employee contracts and resolutions, negotiation process and grievances. Goal is to keep all grievances to only go through the management phase.
- Training: Provide a forum for employee development, utilizing internal and external resources to employees. This has been cut back dramatically because of budget cuts but we are still doing training in response to ensure our employees have skill set improvements.
- Equal Employment Opportunity: Provide an environment that includes internal and community programs and resources to management and employees so they can celebrate diversity and promote inclusive programs.
- Benefits: To be primary liaison to city employees in reference to certain benefit packages.
- Group Health: To provide affordable compressive benefits program to city employees, a provide guidance so they and manage their benefits.
- Workers Compensation: Provide a WC program for the city so they can meet statutory claim filing requirements and regulatory reports. Also, provide prompt effective treatment of work related injuries and illness.

• Information Technology

- Administration: To provide essential policies, standards and procedures
 for technology use; develop and administer the budget, business and
 contingency plans to provide cost-effective services directly to the citizens
 of Sparks. Worked through ITSA Committee with representative Ron
 Schmitt whereby we looked at where we are, where we are going and
 trying to ensure we are utilizing our technology assets as appropriately as
 we can.
- Systems Development: Provide computer software development, project management for either in-house or purchased software systems for city departments.
- Computer Operations: Provide service and support for the city technology infrastructure including computer servers, workstations, printers, electronic mail, web sites, power systems, telephone systems, computer security, data back-up and data retention.
- Geographic Technologies: To provide, build, maintain, and support the digital base map and provide timely utility location data. Design and build GIS tools for city staff, also conduct training for the uses of Geographic Technology resources.

• Key Activity Measurements

• Complete annual ICMA Performance Measurement Survey. Just completed our

second year.

- Conduct annual internal services survey. Added finance to this function this year (it has not been included in the past).
- General Liabilities Claims per 10,000 population served.
- All Emergency Operation Center Employee trained: ICS 100 & 300 or above, and NIMS (IS700). All of the City's operations staff have completed the minimum training requirements needed to sit at the table and be an active participant if and when we have an Emergency Operations Center.
- Funds obtained for emergency management grant funding.
- Coordinate federal appropriations. This has been very key as we have gone away from the old ear-mark system to more of a "get your appropriations out", whereby we discuss them at the department levels and work through them through the executive budget.
- Legislative platform: federal, state, and local. This allows us to take the City's policies and procedures, puts them out and allows us to be in front of questions instead of constantly responding to them.
- Reduce employee turnover rate.
- Reduce workers' compensation claims and days lost per FTE.
- Number of employee grievances & appeals per 100 employees.
- Percentage of grievances resolved before passing from management control.
- The employee turnover rate, workers' compensation claims, employee grievances and resolution of those are all key measures for the City as to how we are doing with our employees and how we are managing the other resources we have in the City.
- Total number of online payments received through city website. This brings money into the City to pay for services that we are doing without having to have additional people to handle the additional transactions.
- Number of repair calls & Help Desk calls resolved within 24 hours. This has become a little more difficult as we have been down staff for the last two years and we have continued to increase our technology use.
- Customer Satisfaction surveys are conducted by all four areas to measure the satisfaction of the services provided.

Financials

		FY	08 Audited	FY	09 Estimate	FY	′10 Budge
Key Service Area/Program Reven	ues						
Emergency Management			53,352		-		-
Information Management Div	vision		51,208		-		-
Total		\$	104,560	\$	-	\$	-
Admin Director Division Administration	•		18,192		17,829		18,866
	•		18.192		17.829		18.866
Policy & Procedures			22,484		22,132		23,429
Budget			45,279		44,517		47,121
Planning			30,682		30,175		31,941
Total		\$	116,637	\$	114,653	\$	121,357
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Labor	1 450 0 01 21		1,555		1,267		1,312
Agreements			13,482		13,516		14,335
Grievances			3,852		3,862		4,096

Financials

Admin Director Division	FY	08 Audited	FY09 Estimate	FY10 Budget
Risk		137,544	93,378	62,780
Insurance Programs				
Provider Contracts				
Health Plan				
Wellness				
Safety				
Total	\$	137,544	\$ 93,378	\$ 62,780
Emergency Mgmt		129,355	81,345	-
Planning		43,610	42,961	45,483
Training		33,047	32,546	34,456
Total	\$	206,013	\$ 156,852	\$ 79,939
Division Total	\$	479,083	\$ 383,528	\$ 283,820

The main thing is that over the last two years there has been a significant reduction in resources; we continue to absorb additional costs to continue doing what we have; the cost of technology continues to increase; the cost of operations continues to increase, but at the same time we have been downsizing. We have broken down the different functions that we believe are key, that are problematic, and we are working under the new measurable results with finance.

In the IT area we have a jump on this as we have been keeping track of our time based on projects for a long time; we have an internal professional billing system if you will; it doesn't do anything on the back side except keep track of where are spending our time so we make sure that we have the expertise needed to go from that; there are different technologies and sometimes we find ourselves spending a lot of time there; that becomes training opportunities for the future.

Government Affairs has pretty much stayed where it has been. We did eliminate the state contract for lobbying this current year. It has been reloaded for policy decision as we get into the budget process. Interim has different things and we will have to see what the session does and the Council will then make a decision whether to continue not using that resource or to reload that one in time but it is in the budget if we need it.

In Human Resources we have broken down a lot of the things we do. This is where we show we are not just as recruiting department – there is an awful lot we do day to day, and with the staff we have now, we are doing a lot of cross training so we can keep these functions up and be able to go with the staffing we have on board. One of the things we prided ourselves and are working real hard on is the group health area. We worked with the Health Committee for the changes in that plan but then we also worked with the third party providers and the doctors under

the consortium to make sure that we are maximizing the benefits and minimizing the costs and that is very true and a very large issue for us and workers comp. We have been fortunate in that if we compare our numbers to some of the other folks we benchmark ourselves our average claims have historically been lower than some of our sister organizations. We think this is because of the aggressive behavior and management we do up front versus waiting for things to happen.

Financials

Government Affairs	F'	Y08 Audited	FY09 E	stimate	FY10 Budget
Legislative		43,843		52,266	50,581
Administration					
Federal Legislative		104,718		121,022	118,589
Other Legislative (State, Reg, Local)		323,394		381,519	370,578
Total	\$	471,954	\$	554,806	\$ 539,747
Division Total	\$	471,954	\$	554,806	\$ 539,747

Financials

Human Resources Division	FY	08 Audited	FY09 Estimate	FY10 Budget
Administration		26,577	23,436	23,269
Policies & Procedures		50,625	48,771	48,356
Budget				
Planning				
NDOT Rx Program				
Sick Leave Bank				
Total	\$	77,203	\$ 72,207	\$ 71,625
Employee Services		121,714	106,697	105,876
EE Records		116,631	85,499	63,486
Class & Comp		13,786	13,282	13,168
Performance Mgmt		11,055	10,650	10,560
Consulting		97,316	80,321	68,995
Recognition		27,150	27,467	27,418
Total	\$	387,653	\$ 323,916	\$ 289,504
Recruitment		36,397	19,136	19,142
Recruitment		79,843	76,919	76,264

Financials

Human Resources Division		FY08 Audited	FY09 Estimate	FY10 Budget
Labor		54,889	46,091	45,787
Agreements		19,815	19,089	18,926
Grievances				
Total		\$ 74,703	\$ 65,180	\$ 64,713
Benefits		13,850	11,175	11,112
Deferred Comp		10,923	10,523	10,434
Unemployment Admin		8,759	8,439	8,367
Retirement		17,467	16,827	16,684
Total	D 0 C24	\$ 51,000	\$ 46,964	\$ 46,597
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Training		14,327	5,461	5,467

• Financials

Human Resources Division	FY	08 Audited	FY09 Estimate	FY10 Budget
EEO		1,825	1,058	1,060
EEO Program		2,617	2,522	2,500
Diversity Awareness		16,536	13,155	13,050
Total	\$	20,978	\$ 16,735	\$ 16,610
Group Health		85,552	48,770	27,159
Health Plan Mgmt		30,193	29,087	28,839
Provider Contracts		22,648	21,818	21,633
Wellness		6,039	5,817	5,768
Total	\$	144,431	\$ 105,493	\$ 83,399
Workers Comp Claims		137,511	98,826	76,789
OSHA				
Provider Contracts		16,609	16,001	15,865
Return-to-Work				
Prevention				
Total	\$	154,120	\$ 114,827	\$ 92,654

• Financials

	FYC	8 Audited	FY09	Estimate	FY	10 Budget
Information Technology Division		129,244		30,264		30,264
Administration		185,981		166,256		157,001
Policies & Procedures						
Budget						
Planning						
ITSC						
Total	\$	315,225	\$	196,520	\$	187,265
Systems		540,014		483,004		456,300
New Development		5,095		5,282		5,498
Maintenance & Support						
Total	\$	545,109	\$	488,285	\$	461,799
Operations		361,297		323,033		305,087
Help Desk		13,019		10,616		11,081
PC Support		49,787		51,608		53,726
Printer Support						
Server Support		58,814		76,323		74,031
Computer Security		6,898		7,151		7,444
Internet/Intranet Sites		10,491		12,501		5,140

Financials

Information Technology Division	F۱	/08 Audited	FY	09 Estimate	F	Y10 Budget
Network		148,831		133,047		125,640
LAN/WAN		5,132		2,770		2,795
Network Security						
Equipment Support						
Telephone System						
Internet/Intranet Access						
Radio System		125,067		138,883		114,000
Total	\$	279,030	\$	274,700	\$	242,435
GT		284,819		219,512		234,983
Call Before U Dig						
Base Map		20,979		19,954		20,002
GPS Locating		13,397		17,720		18,193
Training						
New Development						
Maintenance & Support						
Total	\$	319,194	\$	257,186	\$	273,178
Division Total	\$	1,958,865	\$	1,697,922	\$	1,621,186
Fiscal Year 2010 cutbacks to be made if no e	mpl	oyee conces	sior	ns are reach	l	(88,346)
Total Expenses	\$	4,017,538	\$	3,547,619	\$	3,186,356
Net Cost of Providing Services	\$	3,912,978	\$	3,547,619	\$	3,186,356

Effects of Budget Cuts

- Some department staff have voluntarily taken unpaid furloughs and forgone management bonus and car allowances.
- Loss of Emergency Management Administrator, duties reassigned.
- Delay of Risk Manager, duties reassigned.
- Professional service contracts eliminated and/or reduced impacting staff in human resources, information technology and government affairs and eliminating website enhancements.
- Reduced advertising and testing abilities.
- Eliminated in-house telephone support & maintenance contracts on telephones.
- Delayed Technology Refresh Program, city computers are on 5 year replacement cycle instead of 3 years and most are out of warranty.
- Eliminated primary webmaster for public and intranet websites.
- Increased web-based services over internet delayed.

- Cost savings projects delayed, centralized printing & voice over IP (VOIP).
- Elimination/reduction of training.
- Elimination/reduction of travel.
- Elimination of voluntary Cardiac Wellness program for public safety personnel.
- Slower response times to employees due to reduced staffing.
- Increased work load on current staff.

Councilman Carrigan asked about the Government Affairs budget regarding "Other Legislative"; lobbyist in Washington DC; and all the other activities, including all of the expenses and salaries for Rob Joiner and Kathy Clewett and the requirements. The Federal Legislative lobbyist is Anja Graves.

Councilman Schmitt asked that the Government Affairs budget be a more broken down method and that the Council revisit the contracts for fiscal year 2007 and forward. Councilman Schmitt asked about the \$1.7 million that needs to be cut—only management took salary concessions because they are the only employees who can do so. Councilman Schmitt has been appointed to the ITSC Committee and he voiced concerns about the drastic reductions in technology.

3.2 Finance

Finance Director Tom Minton reviewed the budgets for the various functions of the Finance Department as follows:

Mission Statement - Provide a full range of financial and procurement services for all city functions in accordance with all legal requirements. Continuing to be responsive to the needs of the City Government and its constituents while safeguarding and responsibly managing assets and resources.

• Key Service Areas

- Administration
- Accounting
- Budget
- Revenue
- Purchasing
- Administration
 - Provide financial information and stewardship in all areas of financial planning, including financial interest with outside agencies including the state legislature. Assure compliance with Federal, State and local requirements. Oversee debt & cash management.

Accounting

 Maintain and oversee the process of all accounting functions for the City of Sparks & other related Agencies. Including A/P, A/R, Grants, and Payroll, assuring compliance with appropriate laws and accepted accounting practices. Coordinate the annual audit and preparation of the Comprehensive Annual Financial Report (CAFR).

Budget

• Prepare and maintain all financial documents required by state statue and monitor compliance. Provide financial analysis for all city departments and develop

documents for Citizen review.

Revenue

• Collect and process monies related to commercial sewer, residential sewer, business, gaming and liquor license. Process all city licenses, liens on properties, and bankruptcy orders effecting the city.

Purchasing

Assist all City departments in procurement of materials, supplies, construction
projects and services. Execute and administer contracts, assuring compliance with
all appropriate codes and statues. Administer the City's procurement card
program and operate surplus property disposal program.

• Key Service Measurements

- Earn the GFOA Certificate of Achievement for Financial Reporting (for annual CAFR).
- Implementation of Aggresso Accounting System.
- Earn GFOA Distinguished Budget Presentation Award.
- Develop Budget Process that increases department accountability & flexibility.

Financials

	FYO	8 Audited	FY	09 Estimate	FY10 Budget
Finance Administration		128,163		85,827	91,103
Debt Administration		215,881		164,912	156,023
Cash Management		71,911		54,933	51,972
Total	\$	415,954	\$	305,672	\$ 299,099
Budget	\$	363,997	\$	283,721	\$ 270,252
Accounting					
Accounting Administration		281,669		184,186	180,722
• Ģ eneral		453,651		418,772	402,200
Total _f	\$	735,320	\$	602,958	\$ 582,922
Revenue					
C ash Management		193,815		175,275	158,051
Business Licenses		282,483		238,474	221,287
₽ad Debt Collection		47,653		39,087	36,648
Ustility Funds		92,499		74,533	70,398
Total	\$	616,451	\$	527,368	\$ 486,385
Purchasing					
∯aily Procurement Support		143,023		137,638	123,679
Capital Project Support		156,420		150,330	132,721
rtract Information Management		1,348		1,110	1,272
Total _u	\$	300,791	\$	289,078	\$ 257,671
ទៅscal Year 2010 cutbacks to be made if no	o emplo	oyee concess	ions	are reached.	(51,160)
g Total Expenses e	\$	2,432,513	\$	2,008,797	\$ 1,845,169

Effects of Budget Cuts

- Department Director & all Mid-Mangers agreed to take unpaid furloughs.
- Department work load has been reallocated with recent layoffs. Finance team

has been challenged to meet deadlines but continues to give best effort. This includes department personnel working on unpaid furlough days.

Mr. Minton noted that Revenue mailed 2300 delinquent sewer bills today (696 foreclosures) and we are now filing liens every two weeks.

He also noted that currently the City has \$93,000,000 in cash – staff is looking at a short term CD program to increase the yield up to 2.4-2.5%. Current yield on the Long Term portfolio is 3.42%.

Councilman Schmitt asked if there could be an update on the Agresso System and why we are doing it.

General Government

Mission - The mission of the General Government is to manage various activities of City government that benefit Citizens and/or all departments. The funds are used by the City Management team with the ultimate responsibility for allocation resting with the City Manager.

• Key Service Areas

- Emergency Response
- General Government Cost
- Election Support
- Community Support
- Inter-governmental Support

Financials

	FY	08 Audited	FY	09 Estimate	FY10 Budget
Key Service Area/Program Revenues					
Common Service Charges to other Funds	\$	529,940	\$	887,672	\$ 980,963
Key Service Area/Program Expenses					
Emergency Response					
EOC	\$	16,966	\$	25,615	\$ 21,29
Snow/Flood Response		60,774		-	-
Total	\$	77,740	\$	25,615	\$ 21,29
General Government		162,191		149,466	143,52
City Hall Utilities		120,458		122,692	128,78
Employment Contract Negotiation/Arbitration		41,701		78,444	68,37
Financial Services		125,102		235,332	205,12
Grant Match Program		27,135		47,500	47,50
Municipal Insurance		458,580		634,128	401,79
Retirement Insurance Programs		397,878		791,923	910,71
Studies		41,701		78,444	68,37
Transportation/Training		5,089		7,250	7,25
Total	\$	1,379,835	\$	2,145,179	\$ 1,981,43

Financials

	FY0	8 Audited	FY	09 Estimate		FY10 Budget
Community Support						
Donations to Non-Profits		24,617		117,037		90,654
Economic Development		35,000		50,000		50,000
Total	\$	59,617	\$	167,037	\$	140,654
Intergovernmental						
Regional Planning Support		402,769		362,492		362,492
SNCAT Media Program		152,325		175,000		175,000
Total	\$	555,094	\$	537,492	\$	537,492
Fiscal Year 2010 cutbacks to be made	e if no employe	e concessions	are re	ached.		(73,269
Total Expenses	ċ	2,072,286	Ċ	13,421,148	¢	2,642,600

Effects of Budget Cuts

- Possible areas to cut:
 - Grant Match-Will reduce departmental ability to utilize grants.
 - Studies Will reduce information available to Council, Department Heads, and the Citizens.
 - Donations to Non-Profits
- Other suggestions?
- Membership charged to GG

Paid To:	FY2007 2008	FY 2008-2009 to date
Reno/Sparks Chamber of Commerce	\$1,757.00	\$1,757.00
Alliance for Innovation	\$3,900.00	\$3,900.00
Nevada League of Cities	\$21,961.50	\$22,362.25
Sparks Chamber of Commerce	\$825.00	\$825.00
Costco Wholesale	\$50.75	\$50.00
National League of Cities	\$5,193.00	\$0.00
ICMA-Comparative Performance Measurement Program	\$5,550.00	\$0.00

Councilman Carrigan asked about \$10.7 million under Financial Services – was that the implementation of Agresso. Mr. Minton noted that those are bond proceeds. Under the Retirement Insurance Program – it has almost tripled due to the Public Employee Benefits program and internal portion.

Councilman Carrigan asked also about donations to non-profits (it was \$24,000 last year and we hit a high of \$82,000 in 2007) which changes every year and requested a report on what is currently being donated to whom. Mr. Carey stated that we have a policy for non-profits, but these dollars in the General Government budget are a match to support the CDBG program. A few years ago we had a time when the Council invited applications, but due to the strenuous budget recently, we have not invited applications.

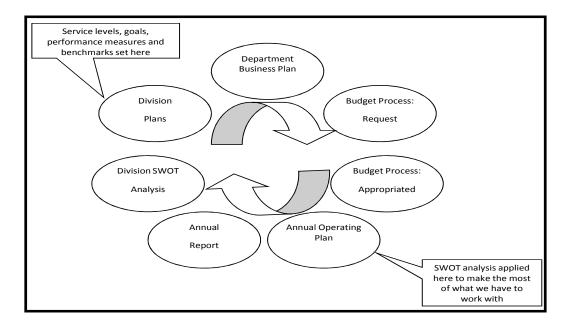
Councilman Schmitt asked that when the report for non-profits is done, it shows the way the request was brought to staff and the reasons why funds were given in the past.

3.3 Fire Department

Fire Chief Andy Flock reviewed the budgets for the various functions of the Fire Department as follows:

Mission Statement - The Mission of the Sparks Fire Department is to provide the highest level of fire prevention, fire suppression, rescue, emergency medical care, and related services to the citizens, business, and visitors to the City of Sparks, through a continuous improvement, professional development, and dedication to the community.

Business Plan Process



• Kev Service Areas

- Administration Division
- Fire Prevention Bureau
- Operations
- Training & Safety

Administration Division

• The purpose of the Administration Division is to plan, administer, and coordinate the resources necessary to ensure the cost effective and efficient delivery of Fire

Department services.

Key Service Measures

- Provide FD facilities that are efficient, cost-effective, safe, clean and up-to-date
- Provide & maintain necessary FD records to comply with local, state, and federal requirements, regulations, & laws
- Plan and develop FD services for the prevention and management of current & future risks within the City of Sparks
- Provide a modern & technologically advanced FD through cost effective management of the department's budget & financial resources
- Provide & manage an electronic records management system

Programs

- Personnel Management
- Asset Management
- Records Management
- Risk Management
- Budget Management
- Planning and Development

• Fire Prevention Bureau

• The Purpose of the Fire Prevention Bureau is to save lives and protect property through management of our four inter-relating fire and life safety programs.

• Key Service Measures

- Fire Prevention Bureau will strive to educate the public in all aspects of Fire and Life Safety.
- Fire Prevention Division will strive to inspect 100% of businesses with the Fire and Life Safety Inspection Program.
- The Fire Prevention Division (2201) will review 100% of all new construction and development plans to meet the requirements set forth in the Sparks Municipal Code and International Fire Code.
- Fire Prevention Division will conduct Cause and Origin Fire Investigations on all incendiary and suspicious fire in the community.

Services

Public Fire Safety Education Program

- School Fire Safety
- Business Fire Safety
- Civic Groups
- Juvenile Firesetter Intervention Program

• Fire and Life Safety Inspection Program

- New Business Inspections
- Annual Target Hazard Business Inspections
- New Development and Construction Permit Inspections
- Code Enforcement Inspections
- Special Event Inspections
- Convention Inspections

• Miscellaneous Inspections

• Fire Investigation Program

- Fire Cause and Origin Investigation
- Misdemeanor and Felony Citations
- Juvenile Firesetter Investigation

• Fire Engineering Program

- Fire Plan Review
- Fire Code Consultations
- Fire Code Research and Adoption
- Plan Review meetings

• Budget Impacts

• Services & Supplies \$11,050

- Tech Refresh
- Printing & Promotion (effects on Public Fire Safety Education Program)
- Books/Subscriptions
- Travel
- Repairs & Maintenance
- Office Supplies

Personnel

- General Fund:
- Asst. Fire Marshal (VSP Hold Feb 08)
- Fire Inspector III (Vacant Feb 08)
- Office Specialist (Transferred Sept 08)

• Enterprise Fund:

- Sr. Fire Plans Examiner (*Eliminated*)
- Fire Plans Examiner (Eliminated)
- Fire Plans Examiner (Never hired)

• Budget Impacts – Service Reductions

- New hire background investigations
- Fire inspection revenue loss
- Private fire hydrant program
- Administrative support (Asst. Fire Marshal & Office Specialist)
- Fire plan review and associated duties
- Public fire safety education program
- Fire Investigations

• External Considerations

- Increase in new and Target Hazard business inspections
 - Large projects (RED, Kiley Ranch, Pioneer Meadows)
 - Growth in Sphere of Influence areas
- Future increase in new construction permits
 - Increased fire plan review and associated duties
 - Increased fire and life safety inspections
- Increase in Fire Investigations
 - Economy Fires
 - Juvenile Firesetting
 - Decrease in fire inspections and public fire safety education

- Legislative Action
 - Additional budget reductions
- Fire Inspection Fee Increase

• Operations Division

• The purpose of Operation Division is to provide effective emergency and nonemergency services that limit the loss of life and property of the citizens and residents of the City of Sparks, including mutual aid to regional jurisdictions, through good stewardship and high standards of care.

• Key Service Measures

- Operations will respond to 90% of all calls for emergency services within six minutes from time of call received.
- Per NFPA 1710, place 15 personnel on scene of first alarm assignments within 8 minutes, 90% of the time.
- Annually complete fire apparatus and equipment testing as specified in the Fire Department Business Plan.
- 90% of all working incidents will be debriefed within four shifts of the incident, and 50% will be formally critiqued at the division level within six shifts of the incident.

• Four enabling objectives to change outcomes:

- Rapid response
- Sufficient staffing
- Proper equipment
- Competent personnel

• Service Areas and Applicable Standards of Care

- Fire (Structural, Vegetation, Other) ISO Rating 2, NFPA standards of care
- Rescue (Technical, Water Entry, Ice) NFPA 1670
- Emergency Medical Services (EMT-Intermediate) NRS 450B, DOT
- Hazardous Materials (Technician Level) OSHA 29 CFR1910.120, NFPA 472, Regional Interlocal Agreement, Type II Response Team
- Emergency Management (EOC, SFIMT's, LTRFC) NIIMS 1-300, 400, NWCG 310-1

• Changes to Current Budget - Four stages of reductions through 6/30/09

- Services & Supplies
 - Approx \$144k or 45% (excludes fleet depreciation)
 - Personal protective equipment (200), SCBA/cylinders (77/247), Defibrillator replacement (15), thermal imager replacements (7), monitoring equipment (25), hose

Personnel

- Approx \$1.23 million or 15.5%
- Seven retirements, positions not filled
- Minimum daily staffing reduced from 29 to 27 in September
- Minimum daily staffing reduced from 27 to 22 in December

Anticipated Budget Changes - FY 09/10

- Services & Supplies Status quo
 - Compounded delay in replacement/repair for personal protective

equipment, SCBA, Defibrillator replacement, thermal imager replacements, monitoring equipment, hose.

- Personnel
 - Additional \$667k reduction
 - Alternatives A, B, C, D
- Alternatives A, B, C, and D
 - Recommended Alternative
 - Alternative A
 - Retirements: 5-6 employees
 - Additional Alternatives
 - Alternative B
 - Zero Supplemental Staffing: engine and/or station brownouts certain
 - Alternative C
 - Combination of the above to reach \$667,000
 - Alternative D
 - Layoffs: 5-6 employees
- Cumulative Service & Personnel Reductions 7/1/08 to 7/1/09
 - Service Reductions
 - Equipment retained longer will require more maintenance
 - Replacement cycle for PPE, SCBA, Defibrillator's, thermal imager's, monitoring equipment, and hose will be deferred for a second year
 - Personnel Reductions
 - 24% reduction in minimum daily staffing, call volume up 1.5 2.0%
 - More apparatus required per call for working incidents
 - Critical patients place engines at 2 people
 - Non-emergency services & projects will be proportionally reduced
- External Considerations
 - Legislative Action
 - Additional revenue loss, budget reductions
 - Reduction in Mutual Aid
 - Resources available, reimbursements
 - Possible Increase in Call Volume
 - EMS
 - health care cost influence
 - Fire
- Foreclosures, insurance incentives, drought

• Training & Safety Division

- The purpose of the Training & Safety Division is to plan, coordinate, and deliver training, certifications programs, and professional development to all Sparks Fire Department employees so that they may continue to provide safe and efficient fire, rescue, prevention, and administrative services.
- Key Service Measurements
 - Maintain current and projected firefighting knowledge, skills, and abilities

- as identified by professional firefighting organizations, national standards, and internal audits.
- Provide and maintain Emergency Medical training to all levels as required by Fire Department policies.
- Maintain current and projected technical rescue/water rescue skills as identified by professional firefighting organizations, national standards, and internal audits.
- Maintain current and projected hazardous materials technician skills as identified by professional firefighting organizations, national standards, and internal audits.
- Develop, revise, and execute certification programs that keep pace with the growth and operational changes within the department.
- Ensure safe operations at emergency scenes and on the training ground.
- Plan and develop a training records retention program that complies with local, state, and federal requirements, regulations, and laws.

Services Provided

- Firefighting Training
- Emergency Medical Program & Training
- Hazardous Materials Program & Training
- Technical Rescue Training
- Water Rescue Training
- Professional Development
- Certification Programs (10)
- Incident Safety Officers
- Records Keeping and Retention
- Promotional Examination
- Assessment Center Development and Delivery
- New Hire Agility Testing

Mandated Training

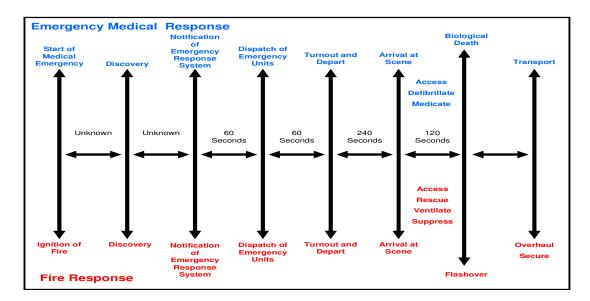
- OSHA Occupational Safety and Health
- NFPA National Fire Protection Agency
- ISO Insurance Service Organization
- IFSTA International Fire Service Training Association
- NWCG National Wildfire Coordinating Group
- Sparks Fire Department Policy, Rules & Regulations and Informational Bulletins
- Sparks Fire Department Emergency Operations Manual
- Nevada State Law Nevada Revised Statutes and Nevada Administrative Code

Challenges

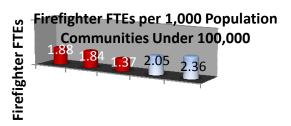
- Loss in years of firefighting experience
 - 197 years in 2008 due to retirements (7)
 - 269 years in 2009/10 projected retirements (9)
- Youth within the department
 - 7 Firefighter positions are vacant
 - 25 of the current 41 firefighters have 4 years or less firefighting

experience

- Average firefighting experience for these 25 firefighters is 2.6 years
- "The ability to encounter incidents and to do the job right comes from knowledge. Knowledge comes from experience and training. If you don't have the experience, all you have to rely on is your training." - Gordon Graham
- Importance of Response Time

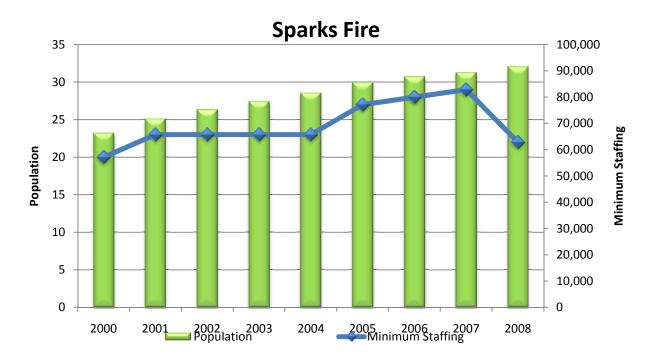


• Firefighter FTEs per 1,000 Population - ICMA Center for Performance Measurements



- Budget Cuts FY08/09
 - 2008-09 Cuts = \$1.5 Million General Fund
 - Total Personnel Reduction = 21.5 FTEs
 - 14.5 Firefighters (full time equivalents)
 - Senior Plans Examiner
 - 2 Plans Examiners
 - Assistant Fire Marshal
 - Prevention III Inspector
 - 2 Office Specialists

• Minimum Staffing and Population



• Effects of Budget Cuts

	2000	2008	% Change
Population	66,346	91,684	38.1%
Calls for Service	5,467	7,946	45.3%
Square Miles	23	34	47.8%
Minimum Staffing	20	22	10.0%
Inspections	1,988	3,668	84.5%

• Effects of Budget Cuts



Budget Cuts FY09/10

- \$446,000 requested for FY09/10
- \$221,000 reduction OT/CB
- \$667,000 total reduction FY09/10
- Further lowering of staff, either directly or indirectly, <u>impacts safety to our citizens and personnel.</u>

Financials

	FY	08 Audited	FY0	9 Estimate	F	Y10 Budget
Cey Service Area/Program Revenues						
Adminstration		120,612		89,981		30,850
Fire Prevention Bureau		76,643		62,000		62,000
Operations Servcie Area		69,049		50,000		-
Training & Safety						
Total	\$	266,304	\$	201,981	\$	92,850
key Service Area/Program Expenses						
Administration		1,111,386		947,140		915,242
Personnel Management						
Asset Management						
Records Management						
Risk Management						
Budget Management						
Planning & Development						
Total	\$	1,111,386	\$	947,140	\$	915,24
Fire Prevention Bureau		890,228		799,502		856,573
Public Safety Education		4.344		5,508		5,508
Fire & Life Safety Education		1,338		2,914		2,91
Fire Engineering Program		358		515		51
Fire Investigation Program		29,649		22,204		22,20
Total	\$	925,918	\$	830,643	\$	887,71

Councilman Carrigan asked if City gets reimbursed for medical calls that the Fire Department responds to. Chief Frievalt noted that there is no reimbursement. Councilman Carrigan asked what it would cost to go back to 4-person engine companies. Chief Flock noted that it is between \$1.6 and \$1.8 million.

Councilmember Ratti congratulated the Sparks Fire Department Seattle Stair Climb Team for raising \$3,100 for charity and placing 7th place out of 139 teams.

4. Comments:

4.1 *From the Council and City Manager

Councilmember Julia Ratti made the City Council aware that the Washoe County Senior Services Board Budget Hearing will be held on March 18th at 1:30 p.m. The County is also facing budget reductions and staff is generating a list and a possible cut is the closing of the Sparks Senior Center. A letter to the Board in support of maintaining our Senior Center will be completed to the Senior Services Board. Council member Ratti will report back to the Council at the next City Council meeting on what the Board recommends.

Councilmember Carrigan thanked Debi Hunt for the answers to questions from the last budget hearing.

5. *Adjournment

There being no further business, the meeting was adjourned at 5:19 p.m.

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