



NV Energy's Electrical Tips for Potential Flood

RENO, Nev. – Jan. 6, 2017 – NV Energy is working closely with local municipalities in the Truckee Meadows to prepare for a potential flood in the Reno/Sparks area. Depending on the severity of the flood area public safety officials may request that NV Energy de-energize some electrical facilities and lines for safety purposes. NV Energy will be working closely with safety officials to determine when it is safe to restore power.

As residents and businesses prepare for the flood, NV Energy encourages all customers to follow these electrical safety tips:

- Consider all downed power lines as live and dangerous and stay a safe distance away from them.
- Call 911 to report the downed line.
- Disconnect electrical appliances prior to the flood.
- Do not touch electrical equipment if you are wet or standing in water.
- Avoid standing water as it may be electrically charged from underground or downed power lines.
- Never go into a basement with standing water in it unless you are sure the electricity is off.
- Report outages immediately to NV Energy by visiting our outage center at nvenergy.com or by calling customer service at 775-834-4444.

NV Energy's Ohm complex, located at 1 Ohm Pl., Reno, NV, will be closed on Monday, January 9.

For more information about NV Energy, please visit nvenergy.com or contact customer service at 775-834-4444.

ABOUT NV ENERGY

NV Energy, Inc. provides a wide range of energy services to 1.3 million customers throughout Nevada and more than 40 million tourists annually. NV Energy is a holding company whose principal subsidiaries, Nevada Power Company and Sierra Pacific Power Company, are doing business as NV Energy. The company is headquartered in Las Vegas, Nevada. Information about NV Energy is available on the company's [website](http://nvenergy.com), [Twitter](#), [Facebook](#) and [YouTube](#) pages, which can be accessed via nvenergy.com.

###